

# WELCOME



## OH MY DOG!

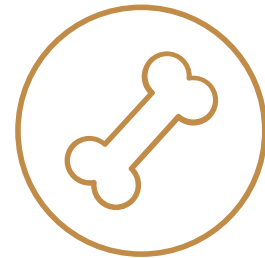
### BOUTIQUE HOTEL & SPA



### STAY



### PLAY



### LEARN

Created by CCPTD-KA Certified trainer and Oh My Dog!  
Founder Jackie Griffin. All training activities are based on positive reinforcement principles backed by scientific research on how dogs learn. We treat your fur-kids like our students and we strive to run our program like a primary school for dogs.

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## New Clients

Call or e-mail to schedule a Temperament Test. Offered Tuesday-Friday 8am-11am. The TT is a canine compatibility evaluation. Lead by a trained hotel staff attendant or trainer. This is where we evaluate your pups behavior with other dogs to make sure OMD is a good fit for everyone. All pups that pass their TT receive a free 1/2 day of play on that day!

**We require a TT on all pups coming to the hotel to stay or play even if they have been to OMD for other services such as grooming.**

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## Hotel Requirements

30 LBS and UNDER. Spayed / Neutered over the age of 7 months.

Current on all vaccinations: Rabies, Bordatello, Parvo / Distemper, or provide titer test.

16+ months of age. (puppies that are expected to be over 30 lbs at full growth are not eligible).

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## Hours of Operation

**Day Play Monday-Friday 7am-7pm Closed Saturday & Sunday.**

Day Play is closed 2 days prior and 2 days after all major holidays.

See the calendar on the back pages for exact dates.

**Hotel 7am-7pm 7 days a week.**

All major holidays the hotel is closed for check-in / out on the day of the holiday. See calendar for exact dates.

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## Daily Routine: Hotel Guests & Day Play are on the same routine.

The daily routine at the hotel is always on schedule and a very important component to our program. Dogs like children feel more stable and secure when they know what is coming. Keeping a daily routine where active play, potty breaks, feeding, rest and love happen at the same times every day can alleviate anxiety. That way your pup can rest assure that all their needs will always be met, which means a calmer happier dog. Rotating your pup to the different rooms not only breaks up their day but allows our staff to deep-clean and sanitize the facility daily.

# OMD Boutique Hotel Daily Routine

**6:30 - 8:00 am** Morning walk / Breakfast for Hotel guests

**7:00 am** Hotel Opens / Early Drop-off for Day Play.

**8:00 am - 12:30 pm** Active Play: Play, running around and releasing energy is encouraged during this time. Throughout this block of time we encourage 15 - 30 mins of play and then we break for the training activity. Everyone gets one-on-one attention and activities are led in small groups. Then we play again, then train and the rotation continues.

**12:00 - 1:00 pm** Outside Potty Break: Some days walks are longer than others depending on the weather and size of day play group. All pups are walked on either their own or OMD provided harness.

Mandatory water break. Each pup is given their own bowl of fresh water and we make sure everyone gets a good drink!

**12:30 - 1:30 pm** Lunch and in-room rest time for hotel guests and full day players.

**1:30 - 6:00 pm** Heart Lounge love time. This is where the pups are encouraged to relax or have mild play engagement. Our attendants give each pup lap time, snuggle time, love time and massages. During this time we also check to make sure everyone is healthy and clean before they head home or turn into their room for the night.

**5:00 - 7:00 pm** Dinner for Hotel guests, night time potty break and tuck in for bed.

## **7pm Hotel Closes.**

\*There is a \$10 charge for pickup's between 7:05pm & 7:15pm.  
All pups at the hotel past 7:15 will be checked into a room with an overnight charge plus an additional \$20 charge.

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# Daily Report Cards

Sent every day for all day play and hotel guests. Included is a highlight photo from the day, either of your pup engaging in the activity or a fun moment with friends.

**Monday - Thursday:** We focus on the same training activity. We rotate these activities weekly. This gives the occasional student exposure to the lesson and the more advanced daily student an opportunity to advance. Within each activity there are levels of advancement from very basic puppy beginner to a more challenging level for the experienced student. There is never a cap on the learning capabilities of our dogs! And we encourage you to work on this same weekly activity at home with your pup!

**Fridays:** Still emphasizing the training of the week, but leading a fun activity like Tunnel Fun or a search and find hidden treats game.

**Saturdays:** Relaxing and love time! We do not have day play on the weekends to ensure lot's of attention and quiet time for hotel guests. We give massages, doga or mini spa treatments. These are created and led by founder Jackie Griffin who is a certified yoga instructor and experienced with canine massage and energy work.

**Sundays:** The morning starts with a long walk around the canal and then everyone relaxes in the heart lounge watching movies and getting lot's of love and attention all day!

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# Things to Know About OMD Day Play

There are many benefits to bringing your pup to day play including...

- ♥ Higher self-confidence, which can help with separation anxiety.
- ♥ More activity and stimulation throughout their day, which can help alleviate stress behaviors such as excessive barking and chewing.
- ♥ Learning training basics from certified professionals.
- ♥ Having a pack of friends! Leaving the worries of taking care of their humans at the gate and focusing on just being a dog in a pack!
- ♥ We do give treats in day play. We have tiny special treats made from a local chef just for OMD. They are made from human grade beef liver, organic pumpkin and organic oats. That's it! Each pup gets a few treats each day during the training activity as we use methods of positive reinforcement. *If your pup has allergies please notify us.*

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# More Things to Know About OMD Day Play

- ♥ Just like in school your pup will be exposed to more germs and potentially viruses. This is why we have strict requirements when it comes to up-to-date vaccinations, rigorous cleaning protocols (using only the best pet safe products on the market) developed by a microbiologist, and DO NOT have community water bowls. We offer individual water break time twice daily or as need to high active pups.
- ♥ Pups that are new to day play may experience some diarrhea caused by either stress or over activity. Just like us new situations can be stressful and it may take a few times before your pup is acclimated. Also like us an over exertion of energy may also cause your pup to be overly tired or have mild diarrhea after a play day.
- ♥ It may take your pup months of observing before engaging with the pack. This is normal and all pups settle in on their own time.
- ♥ The more your pup comes to day play and learns our routine the less anxiety they will have during an overnight or lengthy stay.
- ♥ We highly recommend and may require your pup come to day play a minimum of 2-3 times (within a 1-2 week period) before an overnight stay to lessen anxiety.

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# What to Bring to Play & Stay

**\*All items brought or worn to OMD must be labeled with pup's name.**

Pups should arrive to Play or Stay wearing a comfortable flat buckle or quick release collar, harness and lead. (we do provide harnesses if you choose to use ours).



## PLAY

Pups may bring a snack / lunch.

We recommend this for all puppies under 2 years and pups staying over 7 hours.



## STAY

Each pup has a room with a coordinating cube cubby for personal items.

You may bring...

- ♥ A bed / blanket from home, or we do have these items provided.
- ♥ Clearly labeled food with pup's name and serving size. Ideally individually portioned out baggies with name and AM / PM labeled on each. We have a refrigerator and microwave if needed.
- ♥ Please notify of any allergies as we do ask to give a tiny bit of Stella and Chewies Freeze dried beef patty mixed with kibble if permitted.
- ♥ 1 lb. bags of Honest Kitchen clusters are available in Beef or Chicken for \$4.99 if you do not provide food.
- ♥ Medications. We have a detailed system of signing off and keeping track of all administrated meds.
- ♥ **NO toys are permitted** (we do have special toys for individual play time).

We are constantly replacing soft beds and blankets to ensure your pup has a clean and cozy place to stay. We use high quality shallow stainless steel bowls. And walk every pup in a fitted harness.

**OMD is not responsible for lost or damaged items. Please label everything with your pup's name.**



## LEARN / TRAINING

If your pup is enrolled in the hotel and you're interested in private or group training lessons please inquire at the front desk or visit the website for pricing and more information.

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# Oh My Dog! Boutique Hotel 2021 Calendar

This is a working calendar, events may be added.  
F: is the Friday activity.



**OH MY DOG!**  
BOUTIQUE HOTEL & SPA  
EST. 2008 ♥ SCOTTSDALE, AZ

## MAY

3rd - 9th: Sit / Stay / Look F: Mother's Day Activity  
10th - 16th: Up Up Dance / Twirl F: Dance party  
17th - 23rd: Sit / Stay / Come F: Tunnel  
24th - 30th: Say Hi / Leash Walking / F: Ball

**Day Play Closed May 28th & May 31st**

\*MEMORIAL DAY 5/31. HOTEL HOLIDAY RATES  
APPLY 5/27, 5/28, 5/29, 5/30, 5/31  
(Must cancel hotel reservation by 5/24 for full deposit refund)

S	M	T	W	T	F	S
						1
2	3	4	5	6	7	8
9	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	31					

**MEMORIAL DAY HOTEL HOLIDAY  
RATES APPLY MAY 27TH - 31ST.  
MAY 28TH & 31ST NO DAY PLAY.**

(Must cancel reservation by 5/24 for full deposit refund).

## JUNE

1st - 6th: Up / Off / Over F: Tunnel  
7th - 13th: Leave it / Take It Nice F: Cone Game  
14th - 20th: Sit / Stay / Look F: Ball Fun  
21st - 27th: Stay / Come F: Tunnel  
28th - 4th: Back / Wait / Let's Go F: Cone Game

S	M	T	W	T	F	S
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6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	24	25	26
27	28	29	30			

# JULY

## Day Play Closed July 2nd & 5th

\*JULY 4th HOTEL HOLIDAY RATES APPLY

7/2, 7/3, 7/4, 7/5, 7/6.

(Must cancel reservation by 6/28 for full deposit refund.)

6th - 11th: Up / Off / Over F: Tunnel

12th - 18th: Leave It / Take It Nice F: Cone Game

19th - 25th: Stay / Come F: Tunnel

26th - 1st: Back / Wait / Let's Go F: Ball Fun

S	M	T	W	T	F	S
				1	2	3
4	5	6	7	8	9	10
11	12	13	14	15	16	17
18	19	20	21	22	23	24
25	26	27	28	29	30	31

## FOURTH OF JULY HOTEL HOLIDAY RATES APPLY JULY 2ND - 7TH.

### JULY 2ND & 5TH NO DAY PLAY.

(Must cancel reservation by 6/28 for full deposit refund.)

# AUGUST

2nd - 8th: Sit / Shake / Paw F: Find It

9th - 15th: Wait / Let's Go F: Cone Game

16th - 22nd: Stay / Come F: Ball Fun

23rd - 29th: Up / Over / Through F: Tunnel

30th - 5th: Leave It / Take It Nice / Taking Turns

F: Puzzle

S	M	T	W	T	F	S
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

# SEPTEMBER

## Day Play Closed 9/6

\*LABOR DAY HOTEL HOLIDAY RATES APPLY

9/3, 9/4, 9/5, 9/6, 9/7

(Must cancel hotel reservation by 8/26 for full deposit refund.)

6th - 12th: Sit / Shake / Paw F: Dance Party

13th - 19th: Stay / Come F: Tunnel

20th - 26th: Sit / Stay / Look F: **SCHOOL PICTURE**

### **DAYS 9/28 & 9/29**

(\*Must have a reservation for photo day. Professional photos additional charge to Day Play.)

27th - 3rd: Up / Off / Over / Through F: Over

Activity

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30		

## LABOR DAY HOTEL HOLIDAY RATES APPLY SEPT 3RD - 7TH.

### SEPT 6TH NO DAY PLAY.

(Must cancel reservation by 8/26 for full deposit refund.)



## OCTOBER

4th - 10th: Back / Wait / Let's Go F: Cone Game  
 11th - 17th: Say Hi / Leash Walking F: Ball Fun  
 18th - 24th: Sit / Shake / Paw F: Find It  
 25th - 31st: Up / Twirl / Take It Nice F: Day Play  
 Halloween Dance Party

S	M	T	W	T	F	S
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16
17	18	19	20	21	22	23
24	25	26	27	28	29	30
31						

## NOVEMBER

1st - 7th: Back / Wait / Let's Go F: Puzzle  
 8th - 14th: Say Hi / Leash Walking F: Ball Fun  
 15th - 21st: Up / Over / Through F: Tunnel  
 22nd - 23rd: Leave It / Take It  
**Day Play Closed 11/24, 11/25, 11/26**  
 \*HOTEL HOLIDAY RATES APPLY 11/24, 11/25, 11/26, 11/27, 11/28. Hotel guests sign up for complimentary Thanksgiving Dinner.  
*(Must cancel Hotel reservation by 11/14 for full deposit refund.)*  
 29th - 5th: Sit / Shake / Paw F: High Five

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14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30				

**HOTEL HOLIDAY RATES APPLY NOV 24TH - 28TH. Hotel guests sign up for complimentary Thanksgiving Dinner.**

**NOV 24TH - 26TH NO DAY PLAY.**  
*(Must cancel reservation by 11/14 for full deposit refund.)*

## DECEMBER

6th - 12th: Stay / Come F: Tunnel  
 13th - 19th: Up / Over / Through F: Cone Game  
 20th - 26th: Leave It / Take It Nice / Taking Turns / F: Visit from Santa, hotel guests pick and unwrap a present.  
**Day Play Closed 12/23 & 12/24**  
 \*HOTEL HOLIDAY RATES APPLY 12/23, 12/24, 12/25, 12/26, 12/27 *(Must cancel reservation by 12/14 for full deposit refund)*  
 27th - 2nd: Sit / Stay / Look F: New Years Day Party for Hotel.  
**Day Play Closed 12/31**

S	M	T	W	T	F	S
			1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	31	

**HOTEL HOLIDAY RATES APPLY DEC 23RD - 27TH.**  
**DEC 23RD & 24TH & DEC 31ST NO DAY PLAY.**  
*(Must cancel reservation by 12/14 for full deposit refund.)*